

Technology vital to investigations – Madonsela

SA's former Public Protector Thuli Madonsela, noting technological innovations in Africa have served as a game-changer in allowing societies to hold governments accountable, says rural and poorer communities have struggled to access the benefits of this impact. According to a [BusinessLIVE](#) report, Madonsela was speaking at the iDAfrica17 conference in Cape Town. The event served as a networking platform in the areas of IT, big data and mobile and streaming television. **‘Those left at the edge of society are left further out of the grid because of the lopsided distribution of technology.** People know about events around the world instantly because of technology,’ Madonsela said. She said technology was key during her investigations as Public Protector when testing allegations. Technology is instrumental in getting to the bottom of allegations when they have not yet been tested as technology does not lie, she said. She added that SA could do more to use technology to fight crime and ensure administrative accountability.